

Effective Date: 21-07-2024

Welcome to Voeten Brothers Logistics B.V.. We value your privacy and are committed to protecting your personal data. This privacy policy explains how we collect, use, share, and protect information when you visit or use our website www.voetenbrotherslogistics.com.

1. Data Collected

We may collect the following types of personal data from you:

- **Contact Information:** First name, last name, email address, phone number, and address.
- **Financial Information:** Payment information.
- **Business Information:** Company name, job title, and other relevant business information.

2. Purposes of Data Processing

We use your personal data for the following purposes:

- **Customer Service:** To respond to inquiries and provide support.
- **Quotations:** To prepare and send quotations.
- **Logistics Planning:** To plan and manage logistics and transportation.
- **Customer/Carrier Registry:** To maintain a registry of our customers and carriers.

3. Data Sharing

We may share your data with third parties in the following cases:

- **Service Providers:** With suppliers who perform services on our behalf, such as loading and unloading at addresses you provide.
- **Legal Requirements:** When required by law, such as in response to a court order or similar legal process.
- **Business Transfer:** In the event of a merger, acquisition, or sale of all or part of our business.

4. Data Security

We take appropriate technical and organizational measures to protect your personal data against unauthorized access, loss, or misuse, including:

- **Cyber Insurance:** We are insured against cyber risks.
- **Two-Factor Authentication:** Access to our systems requires two-factor authentication.
- **Cybersecurity:** We use advanced cybersecurity measures.

5. Your Rights

You have the right to:

- **Access:** Access the personal data we hold about you.
- **Correction:** Have inaccurate or incomplete data corrected.
- **Deletion:** Request the deletion of your personal data.
- **Restriction:** Restrict the processing of your data.
- **Objection:** Object to the processing of your data.
- **Portability:** Receive your data in a structured, commonly used, and machine-readable format.

To exercise any of these rights, please contact us at info@voetenbrotherslogistics.com.

6. Cookies and Tracking

Our website uses cookies and similar tracking technologies, including:

- **Technically Necessary Cookies:** For the operation of the website.
- **Analytical Cookies:** To optimize the user experience.
- **Third-Party Content Cookies:** To provide content or functions delivered by third parties under their own responsibility.

You can adjust your browser settings to refuse cookies or to alert you when cookies are being sent. Please note that some parts of the website may not function properly if you disable cookies.

7. Legal Obligations

We comply with the normal Dutch data protection laws.

8. Changes to this Privacy Policy

We may update this privacy policy from time to time. We encourage you to review this page periodically to stay informed of any changes. We will notify you of significant changes by posting a notice on our website.

9. Contact Information

If you have any questions about this privacy policy or if you wish to exercise your rights, please contact us at:

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Thank you for your trust in Voeten Brothers Logistics B.V.. We are committed to protecting your privacy and providing a secure online experience.